



Optimizing the Tolling Ecosystem

How IntelLogix Drives Customer Trust & Operational Excellence

Delivering Real ROI Impact


Fewer Escalations


Increased Revenue


Reduced Cost to Serve

Strengthening Your Operations Without Disruption

Every tolling interaction carries impact, with challenges like billing confusion leading to high call volumes, repeat contacts, and dissatisfied customers.

IntelLogix, a strategic business process outsourcer (BPO), helps tolling agencies reduce escalations, improve efficiencies, and create better driver experiences.



Leveraging Industry Expertise

Provide compliant front- and back-office support backed by decades of experience



Foster a people-first culture with Great Place To Work® certified, AI-supported agents



Optimize processes and first-call resolution through targeted insights and workflows



Scale operations with rapid surge support for peak demand and disruptions

Enhancing Customer Satisfaction

Fix the root cause of billing confusion and repeat inquiries



Identify why customers call and reduce repeat contacts with AI-driven insights



Deliver consistent, compliant, and empathetic interactions



Streamline complex case resolution for speed, accuracy, and quality

At IntelLogix, we align people, processes, and technology to transform tolling ecosystems into consistent, compliant, high-performing experiences that build trust and deliver measurable outcomes.

Contact one of our tolling experts today to achieve the same results for your agency.



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