



# InteLogix

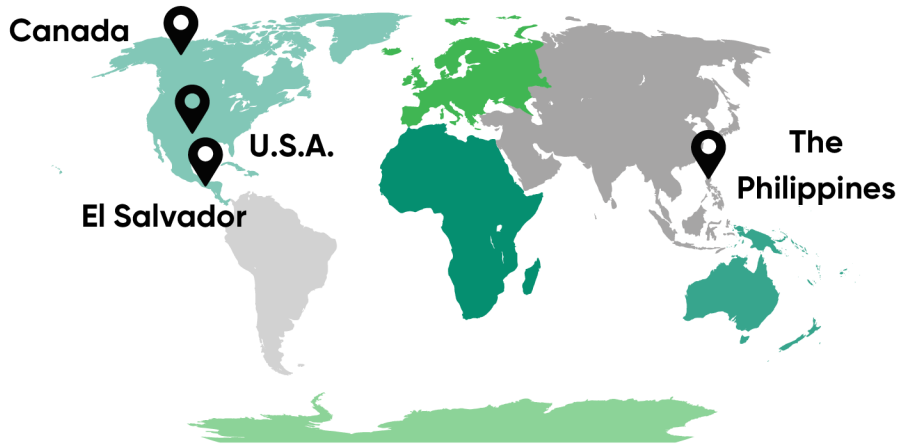


Empower your business with full-journey CX and Accounts Receivable Management services that delight customers, fuel growth, and boost efficiency while maximizing your bottom line.

## Global Presence

Domestic, nearshore, and offshore site operations and a robust global remote workforce

## Vertical Expertise



- ▶ Utilities
- ▶ Insurance
- ▶ Automotive
- ▶ Finance
- ▶ Government
- ▶ Communications
- ▶ Healthcare
- ▶ Retail
- ▶ Banking
- ▶ Logistics
- ▶ Tolling
- ▶ Tech

## Human Delivered, Digitally Enabled CX Outsourcing Services

- 67** 67+ years, CX and Collections Experience
- 13+** Years, Average Client Tenure
- 4.3/5** Client NPS for "Ease of Doing Business"
- 5k+** Team Members Globally
- #1** Ranked Vendor for Info Security
- 25%** Employee Referral Rate
- 5+** Years, Average U.S. Agent Tenure
- 26%** Lower Attrition Than Industry Standards

"InteLogix's innovation to staffing quickly during large volumes is appreciated, and site staff are highly responsive." – *Director of Operations, Seasonal Surge Customer*



**Empowering Your Business Through CX, ARM, and BPO Service Delivery**

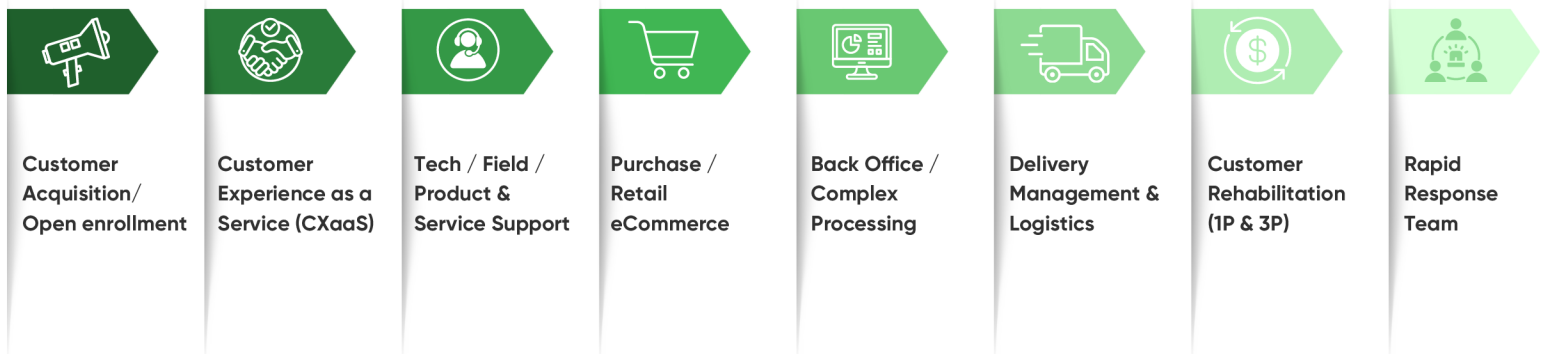


# InteLogix



Our Premier **CXaaS** suite of offerings are dynamic and emphasize customer-first, high quality services that are digitally augmented to ensure effective, efficient delivery on the business outcomes our customers require to accelerate their business plans. Our comprehensive offerings manage and enhance your customer interactions across various touchpoints. Integrating advanced technology with human empathy, we create personalized, efficient, and scalable customer experiences.

## What We Do: Total Customer Care Journey



## How We Do It: Human Delivered, Digitally Enabled



Our brand ambassadors offer award winning service powered by our **LogixSuite** of tools.

Collaborate together with us in the **LogixLab**, where we gather intel on our customers' needs and test possible solutions in a controlled environment.



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Digital →  
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