



Intelogix



New York City Language Preference Accommodations

Effective Date: June 2020

NYC Residents – Language Preference Accommodations: You may request a translation of certain communications into a language other than English. In addition, a translation and description of commonly-used debt collection terms is available in multiple languages on the NYC Department of Consumer Affairs website, www.nyc.gov/dca.

Text Message Policy

Last modified: August 2023

By providing us with your mobile number and opting-in, you give GC Services Limited Partnership permission to send you account-related text messages, like payment reminders and notifications, in conjunction with the services you have requested.

- Number of messages will vary by account.
- By providing us with your mobile number and opting-in, you agree you have ownership rights or permission to use the number given to us.
- Message and data rates may apply.
- To opt-out, text STOP to any text message we send you. An opt-out confirmation message will be sent back to you.
- To request support, text HELP to any text message we send you or email us at compliancesupport@intelogix.com.
- If your handset does not support MMS, any MMS messages sent may be delivered as SMS messages.
- Wireless carriers are not liable for undelivered or delayed messages.