

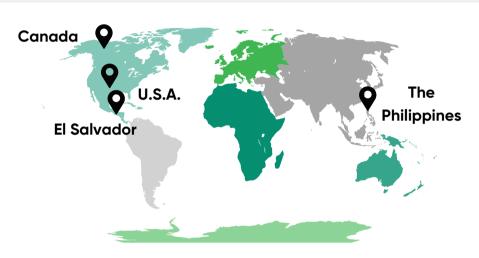
# InteLogix

Empower your business with full-journey CX and Accounts Receivable Management services that delight customers, fuel growth, and boost efficiency while maximizing your bottom line.

#### Global Presence

Domestic, nearshore, and offshore site operations and a robust global remote workforce

### **Vertical Expertise**



Utilities

- Healthcare
- Insurance
- Retail
- Automotive
- Banking
- Finance
- Logistics
- Government
- Tolling
- Communications
- Tech

## Human Delivered, Digitally Enabled CX Outsourcing Services

- 67 67+ years, CX and Collections Experience
- #1 Ranked Vendor for Info Security

13+ Years, Average Client Tenure

- 25% Employee Referral Rate
- 4.3/5 Client NPS for "Ease of Doing Business"
- 5+ Years, Average U.S. Agent Tenure

5k+ Team Members Globally

26% Lower Attrition Than Industry Standards

"InteLogix's innovation to staffing quickly during large volumes is appreciated, and site staff are highly responsive." - Director of Operations, **Seasonal Surge Customer** 



Empowering Your Business Through CX, ARM, and BPO Service Delivery



# InteLogix

Our Premier **CXaaS** suite of offerings are dynamic and emphasize customer-first, high quality services that are digitally augmented to ensure effective, efficient delivery on the business outcomes our customers require to accelerate their business plans. Our comprehensive offerings manage and enhance your customer interactions across various touchpoints. Integrating advanced technology with human empathy, we create personalized, efficient, and scalable customer experiences.

### What We Do: Total Customer Care Journey

















Customer Acquisition/ Open enrollment Customer Experience as a Service (CXaaS) Tech / Field /
Product &
Service Support

Purchase / Retail eCommerce Back Office /
Complex
Processing

Delivery
Management &
Logistics

Customer Rehabilitation (1P & 3P) Rapid Response Team

## How We Do It: Human Delivered, Digitally Enabled



LogixVoice

LogixAssist

Payments

Info Security



LogixLab

MOST INNOVATIVE
C O M P A N I E S
TOP TO WATCH 2024



SR 2023 Smartest Companies of the Year



LogixCollect





Our brand ambassadors offer award winning service powered by our **LogixSuite** of tools.

Collaborate together with us in the **LogixLab**, where we gather intel on our customers' needs and test possible solutions in a controlled environment.



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